***CONCEPT PAPER***

This project is to be undertaken by the LnJ group whose members are;

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*Title; Online restaurant booking application*

*BACKGROUND*

*With the Internet continuing to be integrated in our daily lives it is important for food providers and the customers to have application where they can easily interact.*

*However there is still a substantial gap between the two parties as customers have to look for a budgeted restaurant and still have to wait for the service to be provided while the restaurant is not sure of the customer turnout and what is most convenient to the customer*

*The application is aimed to provide convenience for both parties as it allows the customer to have the desired reservation and the restaurant to make prior arrangements to suit the customer.*

*Not only does it do the above but it also provides a marketing platform for the restaurants, by allowing reviews and ratings while giving the customer the chance to choose and book from a variety of the restaurant at any time, at his or her comfort.*

*The application allows the restaurant to easily have floor managements and walk- ins and the customers get reminders of their bookings prior to their reserved time*

*Plus it gives the restaurant an option to be prepaid for their service and the customers have an option to cancel the reservation at any time before the reserved time and they have an allowance time of thirty minutes or communicate to the restaurant of any reasonable delays*

*The application informs the customer of the seating time so as to allow as many as possible customers to use the same table.*

PROJECT DESCRIPTION

1. Methodology and modules included
2. Goals and objectives
3. Timeline